



PROFLOORZ - MODULEO Product Performance & Warranties

Installation:

Installation warranty is provided by PROFLOORZ and is subject to installation by PROFLOORZ installers. Warranty is subject to the acceptance of standard procedures of installation and adherence to materials used from installation.

Failure to use follow installation instructions will result in warranties being null and void.

Limitations – This warranty does not include:

1. Abuse by any athletic equipment such as roller skates, ski boots, or golf shoes, or use of sharp and pointed objects.
2. Fading from light exposure, shading, dye lot differences, soiling.
3. Abrupt handling and moving of objects without support.
 - a. An abrupt handling is not covered in the warranty as scratches will occur on the floor due to heavy abrasion.
 - b. Moving of heavy furniture must be made with adequate care and support on the base of the furniture.
4. Any condition that would have been visible upon inspection prior to the installation.
5. Any issues related to moisture and alkalinity in the substrate. Moisture and pH testing are not the responsibility of PROFLOORZ.

Warranty claims:

Warranty claims must be made in writing to the Sales Department of PROFLOORZ within a reasonable time from the discovery of the claimed warranted defect.

If a product fails to perform as warranted, PROFLOORZ will correct the problem in the affected area either by repair or (at its option) replacement with comparable products(s) at no charge to the customer, or if PROFLOORZ in its sole discretion determines that repair or replacement is not feasible, by pro-rated refund*.

Product performance:

Product performance is warranted by IVC (Moduleo) as per attached terms & conditions.

http://profloorz.asia/assets/pdf/moduleo_warranty.pdf

*Note - The warranty is not transferable. It extends only to the original retail purchaser. PROFLOORZ shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty.